



## **Quick Reference Guide: Near North Health Patient Portal**

Manage your healthcare easily and securely with the Near North Health Patient Portal.

### **Key Features**

- **Appointments:** Schedule, view, or reschedule.
- **Health Records:** Access your medical history, test results, and summaries.
- **Prescription Renewals:** Request refills online.
- **Secure Messaging:** Contact your care team for non-urgent questions.
- **Billing:** View statements and make payments.

### **FAQs**

#### **1. What is the portal?**

A secure tool to manage your healthcare.

#### **2. Who can use it?**

Patients 13+ or caregivers with permissions.

#### **3. How do I register?**

Visit the registration page, click "Sign Up Today," follow prompts, and create your password.

#### **4. Is it secure?**

Yes, with advanced encryption. Always log out after use.

#### **5. Forgot your password?**

Click "Forgot Password" on the login page to reset it

### **Quick Tips**

- **Test Results:** Under "My Health."
- **Renew Medications:** Use "Messages" > "Prescriptions and Refills."
- **Appointments:** Manage under "Appointments."

### **Need Assistance?**

- **Email:** [nnhinfo@nearnorthhealth.org](mailto:nnhinfo@nearnorthhealth.org)
- **Phone:** (312) 337-1073 ext. 8089

Take control of your health today!